Patient safety surveillance and improvement

Utah Department of
Health & Human
Services

The Utah Department of Health and Human Services (DHHS) Data, Systems and Evaluation manages the Patient Safety Surveillance and Improvement Program (PSSIP) works to make sure that patient safety events (injuries, death, or other adverse events) associated with healthcare delivery are reported to DHHS. The program also talks to healthcare providers about how to minimize adverse patient safety events in Utah.

Accessing REDCap

Step 1: Register with Utah Master Directory(UMD) at https://id.utah.gov/profile/account. Use your work-related email address. Follow the prompts or contact 801-538-7055 for additional help.

Step 2: Contact patientsafety@Utah.gov and request REDCap access.

Step 3: Once the access request has been approved, visit the REDCap website listed on the Patient Safety website and log into REDCap. This will be the login and password you used for the Utah Master Directory (UMD) .

Step 4: The first time you log-in you will be asked for some basic information to verify your account. Once you submit the information, an email will be sent to your UMD ID account. Check your email and verify your account.

Where to get information:
https://patientsafety.utah.gov/

Who to contact?
Email Shanna Jaggers at
sjaggers@utah.gov or
patientsafety@utah.gov

File a report:
https://redcap.health.utah.gov/

What is it all about?

The PSSIP is governed by Utah Administrative Code R429-1 and R429-2. Utah medical facilities are required to report all patient safety events within 72 hours of the facility's determination that a patient safety event has occurred. Reporting occurs online via a secure, web-based system called REDCap.