



Patient Safety Surveillance and Improvement Program (PSSIP)

Annual Utah patient safety report
CY 2023



Utah Department of
Health & Human Services
Data, Systems & Evaluation



The Patient Safety Surveillance And Improvement Program

The Utah Department of Health and Human Services (DHHS) Data, Systems and Evaluation manages the Patient Safety Surveillance and Improvement Program (PSSIP) works to make sure that patient safety events (injuries, death or other adverse events) associated with healthcare delivery are reported to the DHHS. The program also talks to healthcare providers on how to minimize adverse patient safety events in Utah.

It is important to understand that data presented in this report is based on events reported from each of the required medical facilities according to the administrative rule. Therefore this report may not include all patient safety events, only those reported. This report can provide insight only regarding events and data reported over time.

What is it all about?

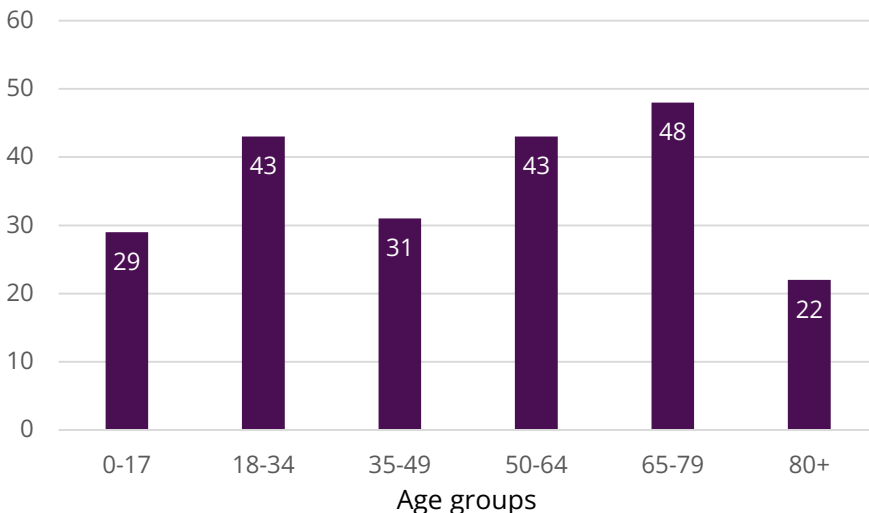
The [PSSIP](#) is governed by Utah Administrative Code [R429-1](#) and [R429-2](#). Utah medical facilities are required to report all patient safety events within 72 hours of the facility's determination that a patient safety event has occurred. Reporting occurs online via a secure, web-based system called REDCap. Data provided in this report, came from the reported events in REDCap.

What is a patient safety event?

A reportable patient safety event is an medical incident or condition that could have caused or did cause harm to a patient. Events need to be related to the medical process rather than a patients underlying medical condition.

Additional information, including resources and reports can be found on the patient safety state website: <https://patientsafety.utah.gov/>.

Age of patient at the time of the event during CY 2023



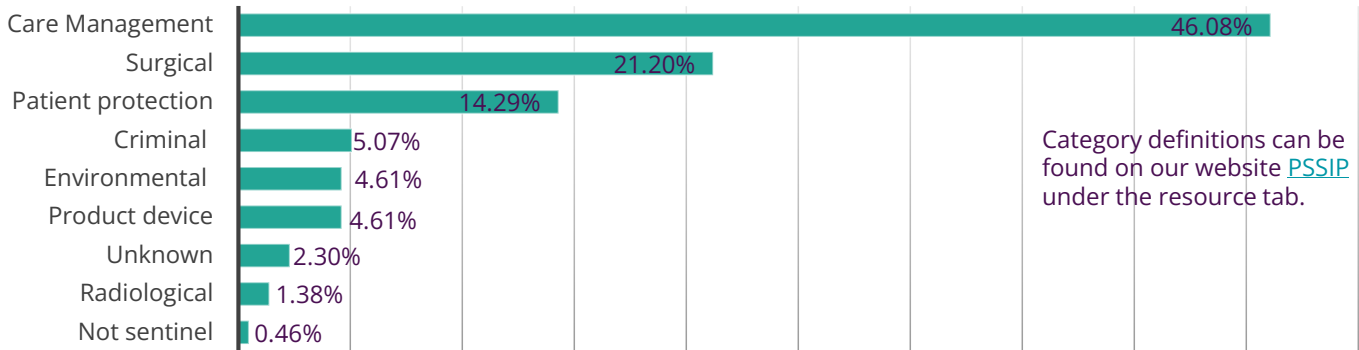
2023 At-a-glance

- A total of 217 events were reported during 2023
- 10.6% (23) of the 217 events reported affected Medicaid patients. Based on the most recent estimate, 11.3% of Utahn's were enrolled in Medicaid (U.S. Census Bureau, 2021)
- 54% of the events reported involved women and 45% of the events involed males



What did 2023 look like for patient safety?

Occurrence category
CY 2023



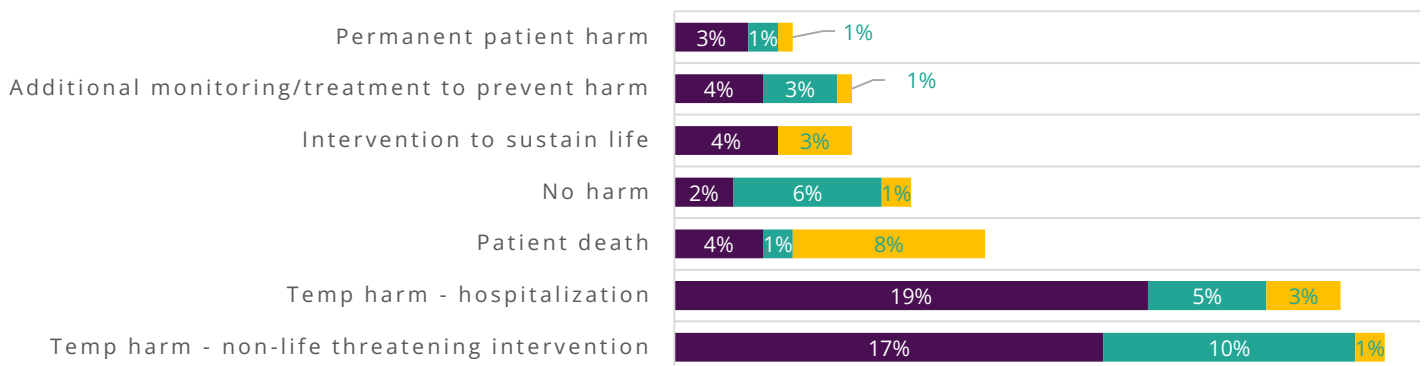
Category definitions can be found on our website [PSSIP](#) under the resource tab.

Occurrence category descriptions

- The care management (CM) category could include events related to medication error, lack of communication in the healthcare setting, or a patient falling while in the medical facility.
- The surgical category would include events that occurred in the surgical environment. An example would be if a patient were harmed during a surgery due to medical procedure not being followed.
- The patient protection category includes events where a patient was put in harm or risk of harm. Examples include, an infant who is discharged to the wrong person, or a patient with cognitive impairments is left alone for more than 4 hours.
- The criminal category includes events such as an abduction from a facility, criminal assault, or impersonation of a medical professional.
- The environmental category includes events where a burn, unintended electric shock or a toxic substance cause harm to a patient.
- The product device category includes events such as a contaminated device or drug or unexpected flame or smoke the patient was exposed to.
- The radiological category includes events that took place during MRI or X-ray that might have included a metal object.

Top 3 occurrence category & patient outcomes during 2023

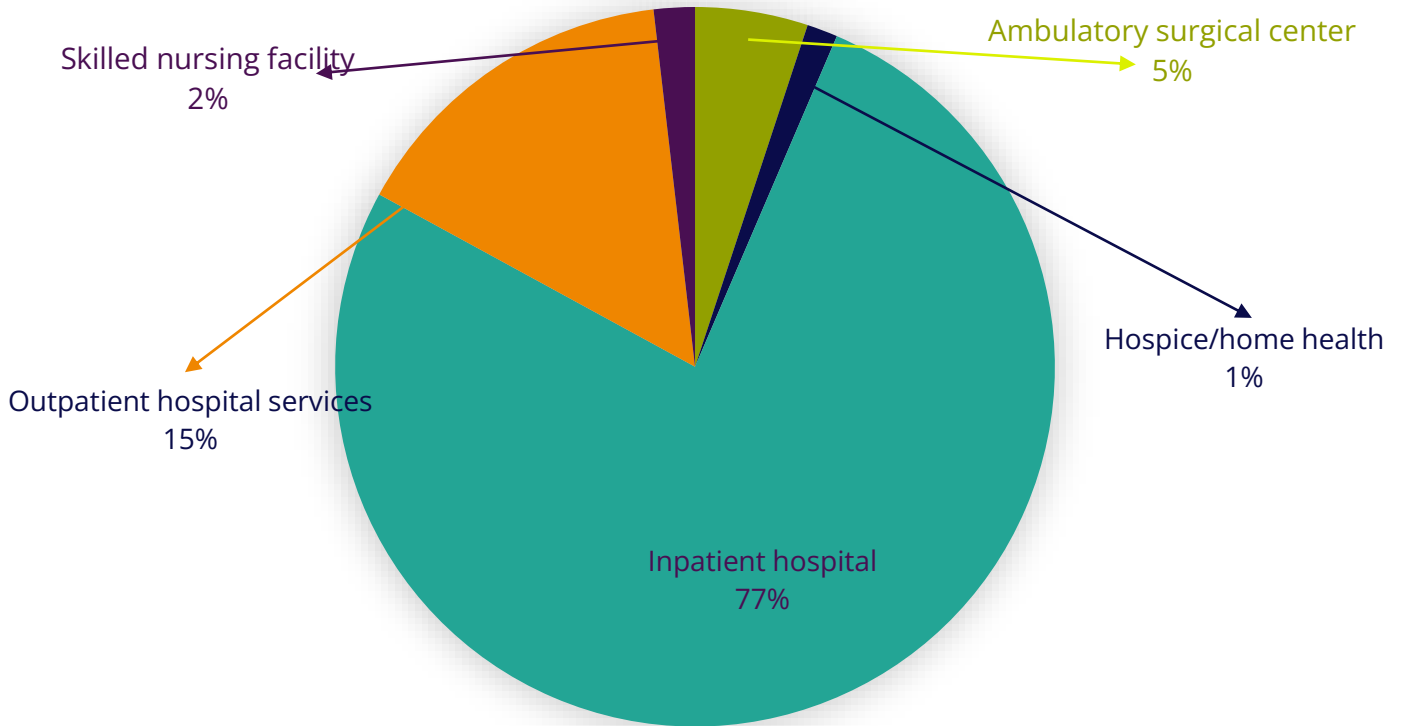
■ Care management event ■ Surgical event ■ Patient protection event



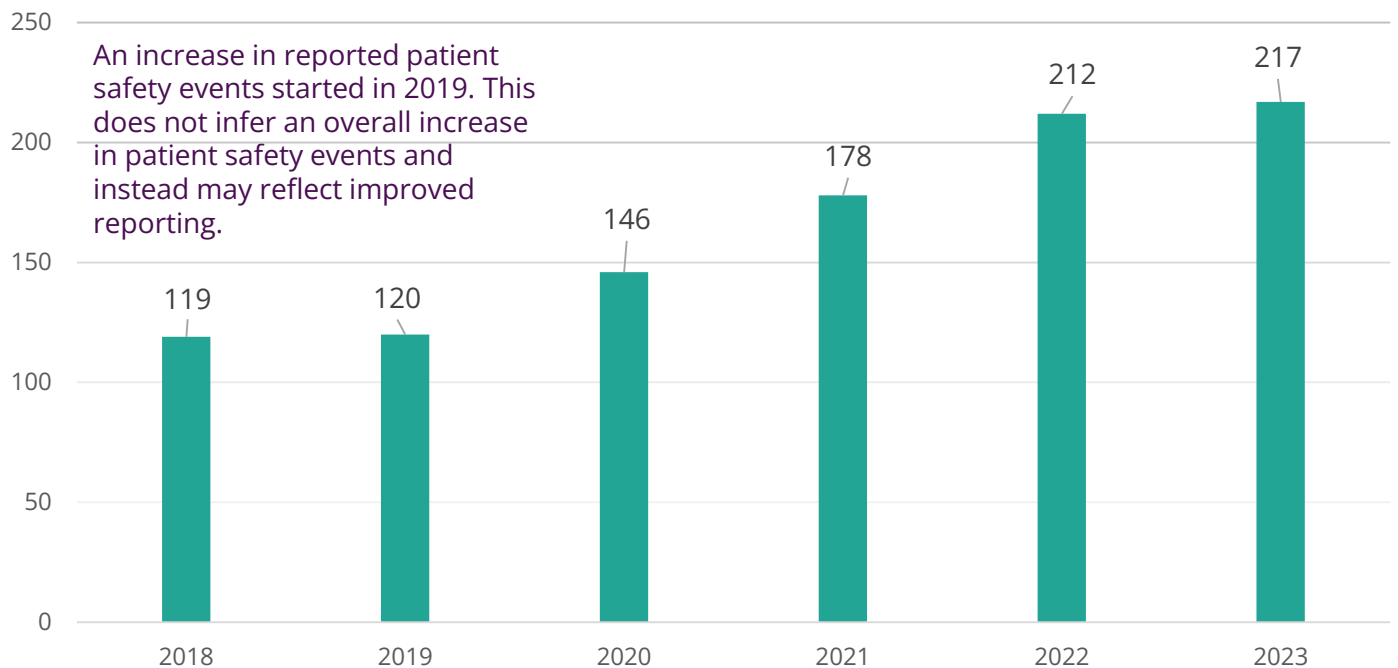


What did 2023 look like for patient safety?

Type of facility where event took place in 2023



Reported events between 2018 & 2023



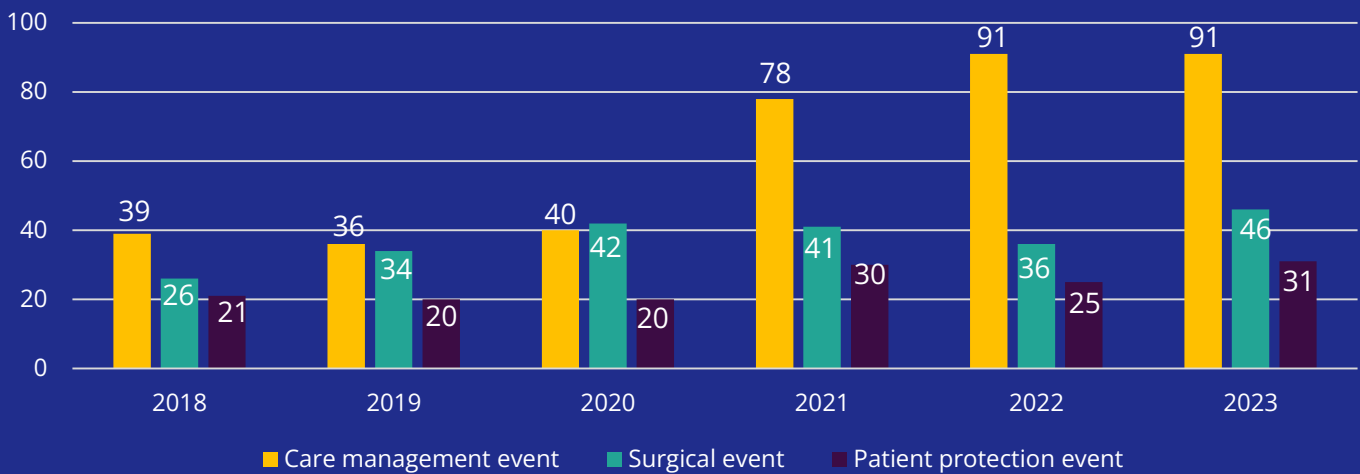
An increase in reported patient safety events started in 2019. This does not infer an overall increase in patient safety events and instead may reflect improved reporting.



Patient safety meetings

Patient safety meetings are only possible through collaboration with community partners. These meetings provide a time for community partners to share experiences, gather and share resources, and create a community of support. Meeting information can be found on the [PSSIP](#) website or by contacting the patient safety email at patientsafety@utah.gov.

Top 3 occurrence category between 2018 and 2023



The above table reflects the top 3 most reported occurrence categories since 2018. The increase in care management events may be consequent to changes in reporting or identification.

Have questions?

Contact Shanna Jagers at sjagers@utah.gov

Patient Safety Surveillance and Improvement Program
 Division of Data, Systems, and Evaluation

Email: patientsafety@utah.gov

Website: <https://patientsafety.utah.gov>